
RMAAdvanced™

Customer Import Wizard

Advantage Route Systems, Inc.

Version 1.0

Windows 2000/XP

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Software Version 1.0, January 29, 2007

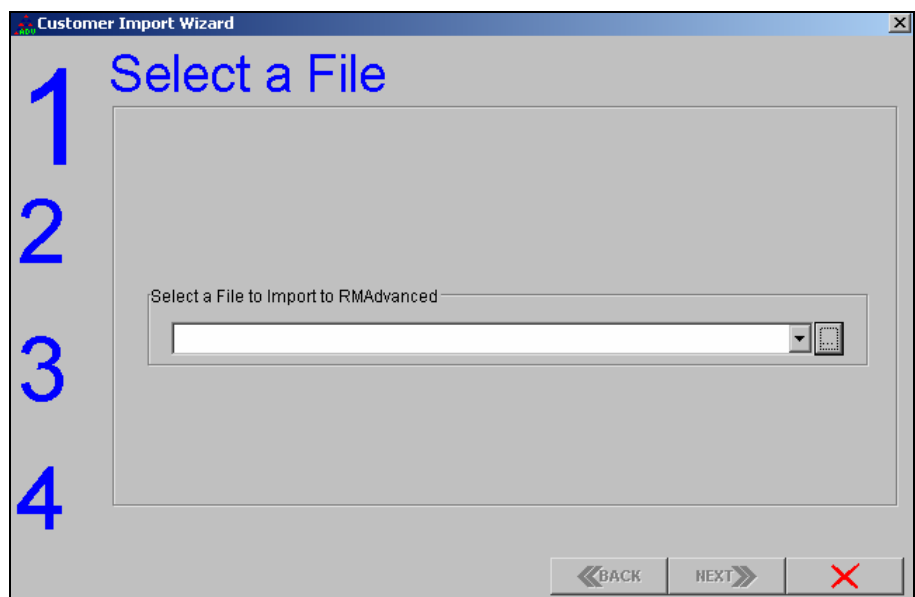
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Chapter 1 – Introduction

Overview

The Customer Import Wizard gives RMAAdvanced users a useful utility that allows customers to be imported at anytime from an external database such as .XLS, .CSV, .TXT, and .DBF files. In addition to basic Customer Information, optional fields may be imported along with the customers i.e., Customer Type, Credit Class, etc., allowing the ability to import without having to do much work in the accounts after they are imported.



Chapter 2 – Importing Customers

Overview

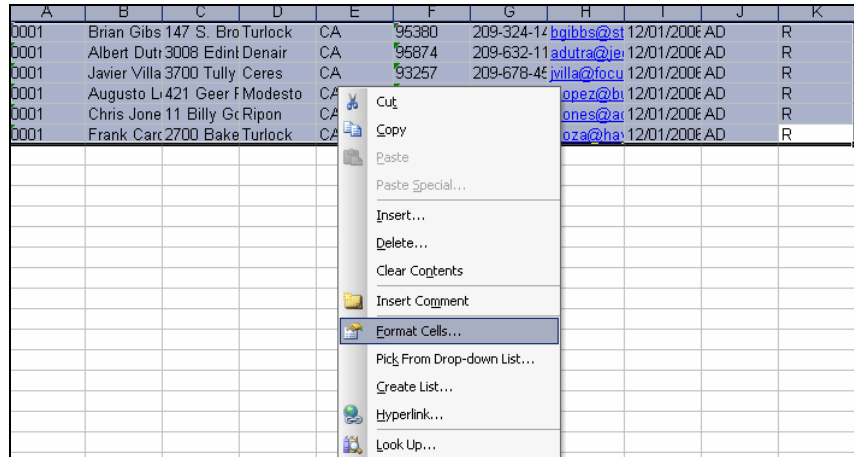
Prior to importing customers using the Customer Import Wizard a template can be established for future use. This template has pre-defined fields that allow you to import customers with the same fields defined every time. Since this is not required, this section will address importing accounts without a template.

Import file Setup

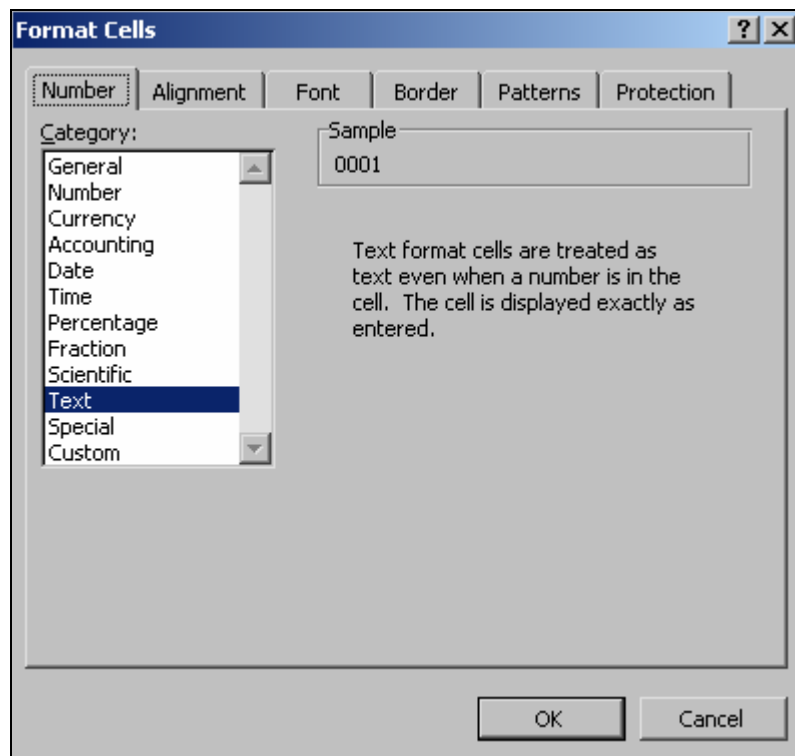
The import file can contain a majority of the fields within Customer Information. The field names are defined in Chapter 4 of this document. This section will walk you through importing a basic file using Microsoft Excel.

Formatting the Excel file

First, the format of all of the fields needs to be TEXT and not NUMERIC. To do this, simply select all of the cells and right-click on any of the highlighted fields.



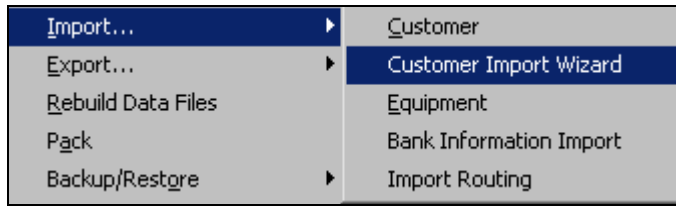
Choose the *Format Cells* option.



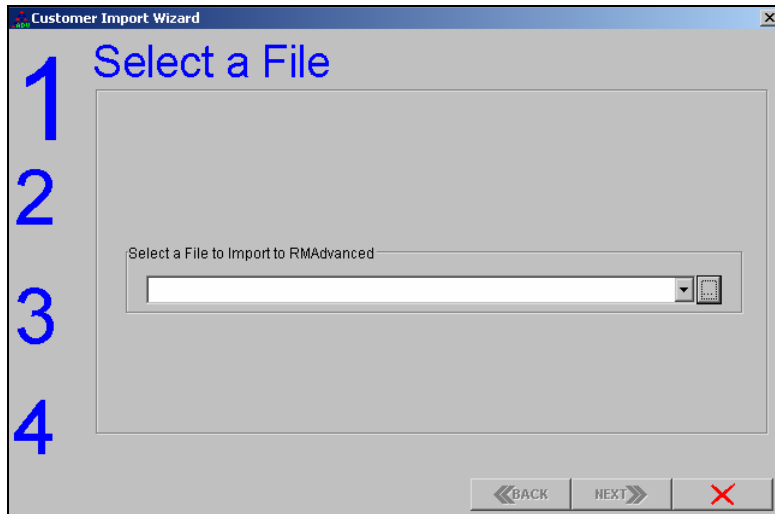
Select the *Text* option and click 'OK'. Make sure that the format of each cell looks ok, for example, when importing a Branch ID the format should be 4-digits, e.g. branch 1 should be 0001 - the format is extremely important when importing data.


Save the file in the root folder of Route Manager (RMA folder).

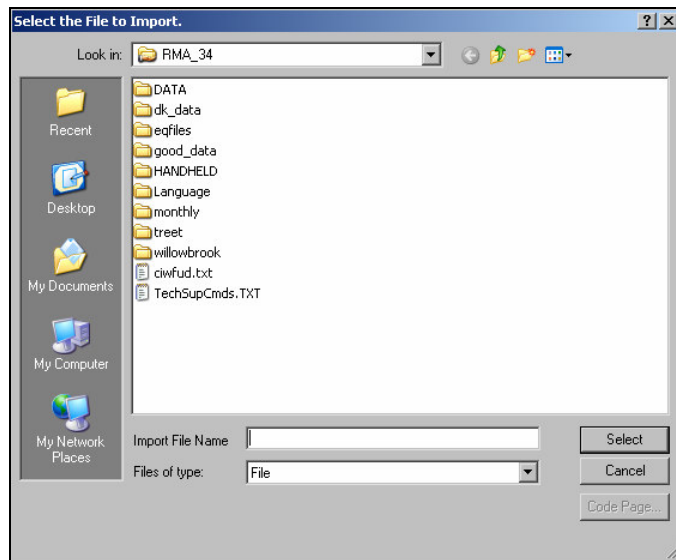
Within RMA, the option for importing customers can be found under *File, Import, Customer Import Wizard*.



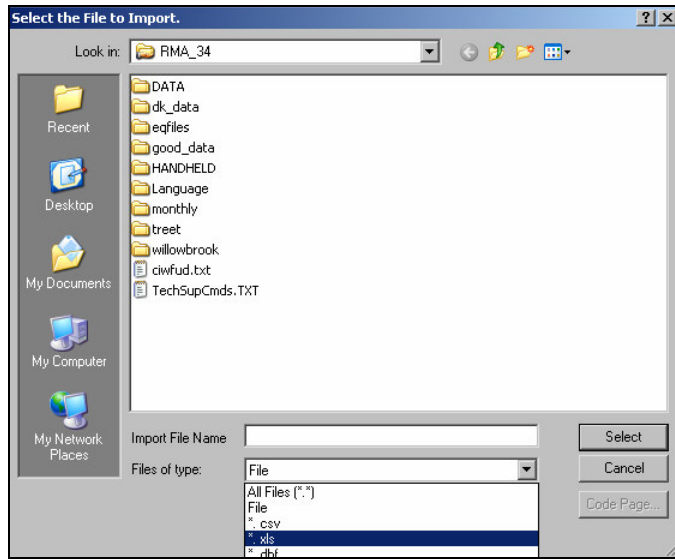
Choose *Customer Import Wizard* on the list.



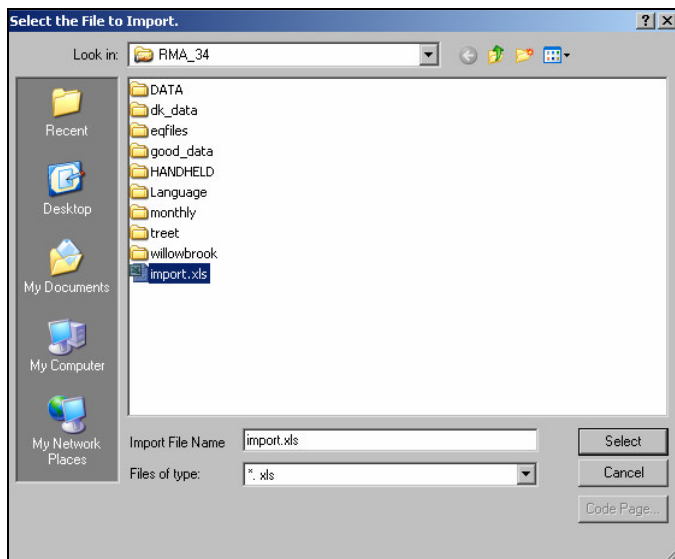
The first step (Step 1) is to select the import file that was saved in the root folder of Route Manager, choose the  Browse button to continue.



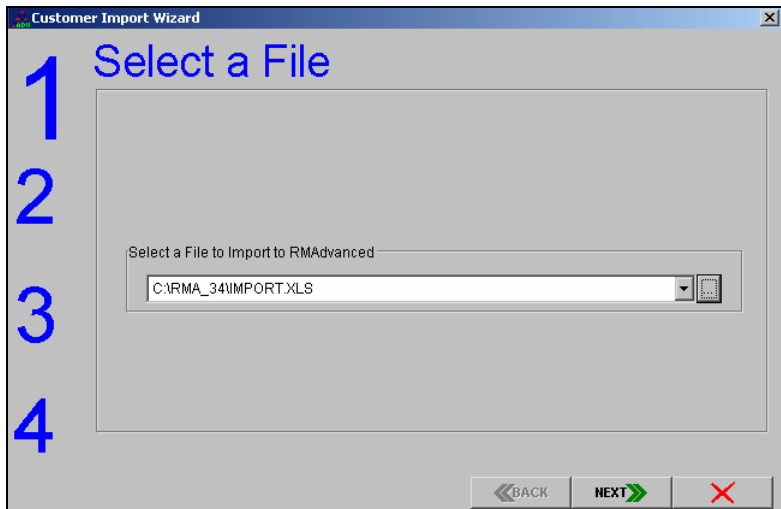
By default, the system will search for .TXT files.



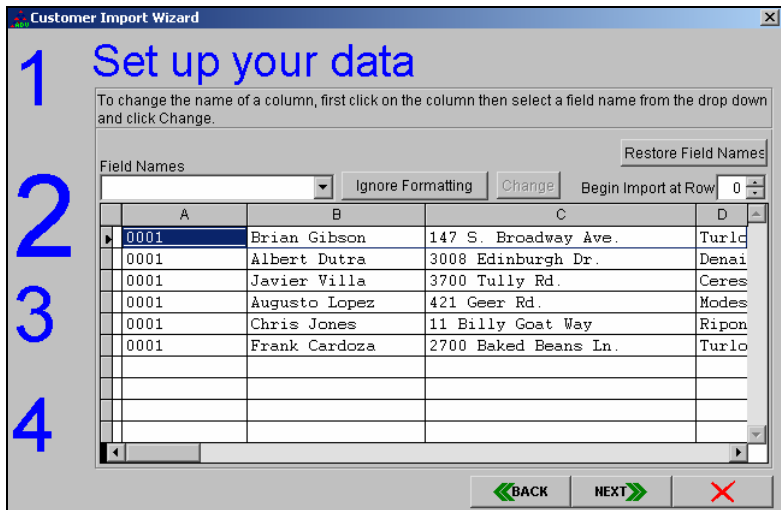
Choose the drop-down next to the *Files of Type* box and select the *.XLS* option.



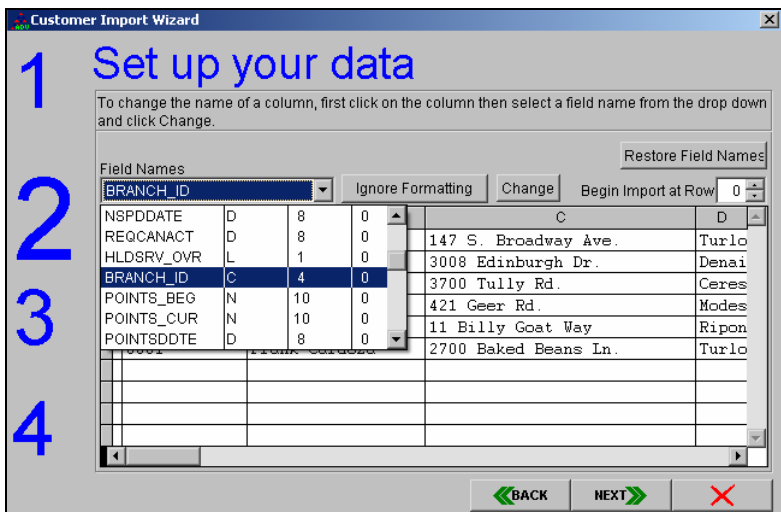
The *.XLS* file created for import should be displayed, double-click the file to select it.



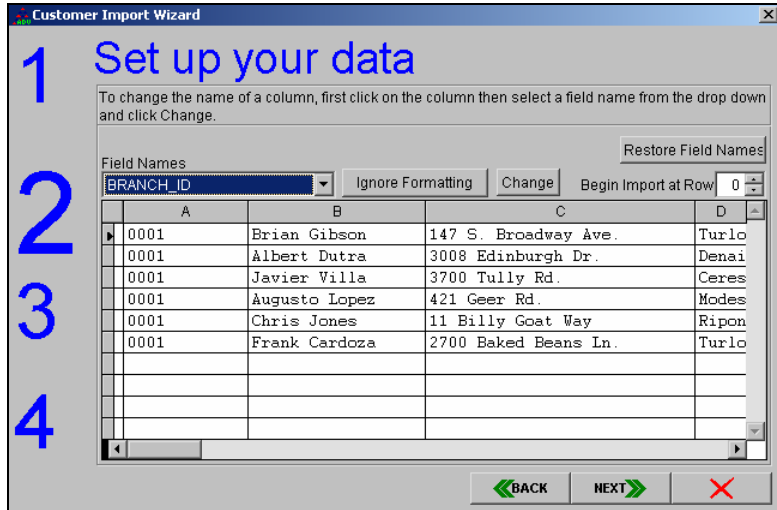
The path to the file should now be displayed in the *Select a File* screen. Select *NEXT* to continue to Step 2.



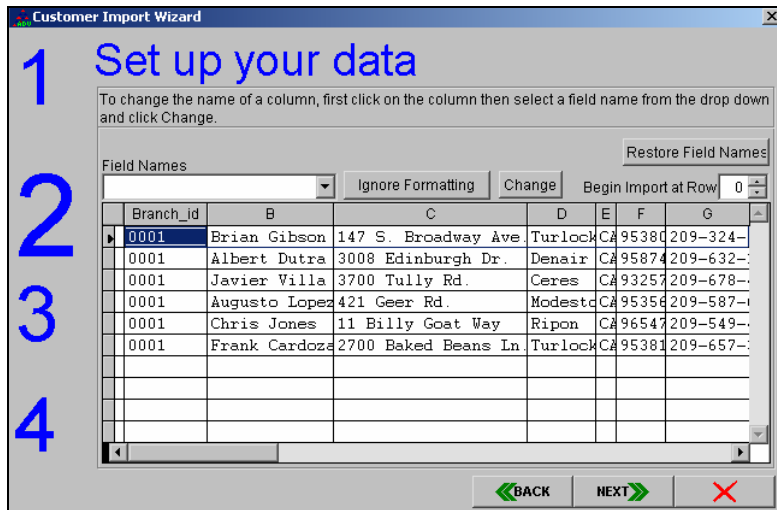
In Step 2 the fields from the import file will need to be defined. Select the first cell displayed in Column A.



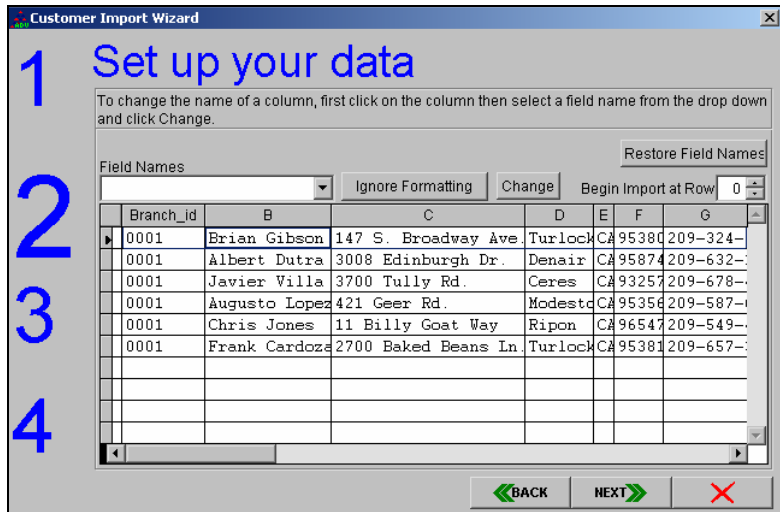
After selecting the first cell in Column A choose the drop-down under the *Field Names* option and scroll to the field-name for that column. In this example import file, the Branch (BRANCH_ID) is displayed in the first column.



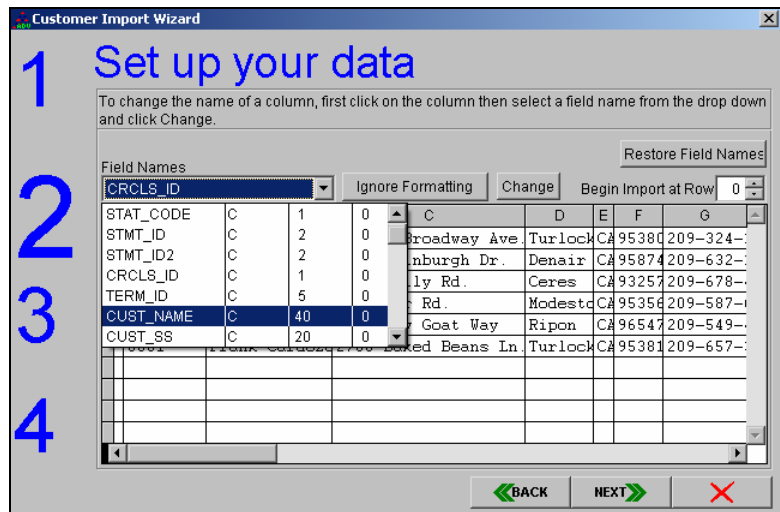
BRANCH_ID is now displayed under the *Field Names* field after it has been selected. Choose the *Change* option next to the *Ignore Formatting* button.



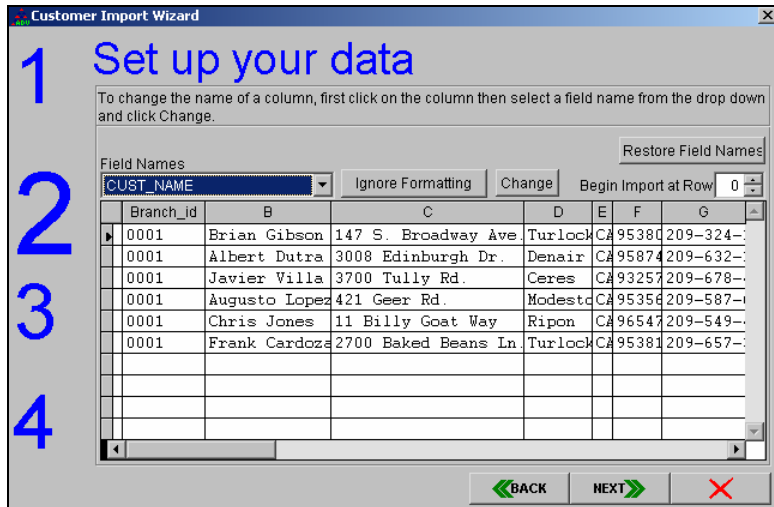
Column A should now be replaced with the field name selected, in this case, BRANCH_ID.



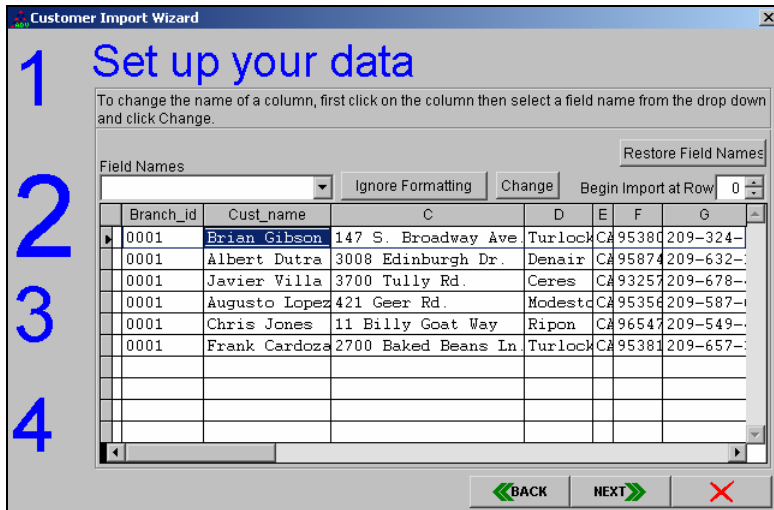
Choose the first Cell in Column B.



After selecting the first cell in Column B choose the drop-down under the *Field Names* option and scroll to the field-name for that column. In this example import file, the Customer Name (CUST_NAME) is displayed in the second column.

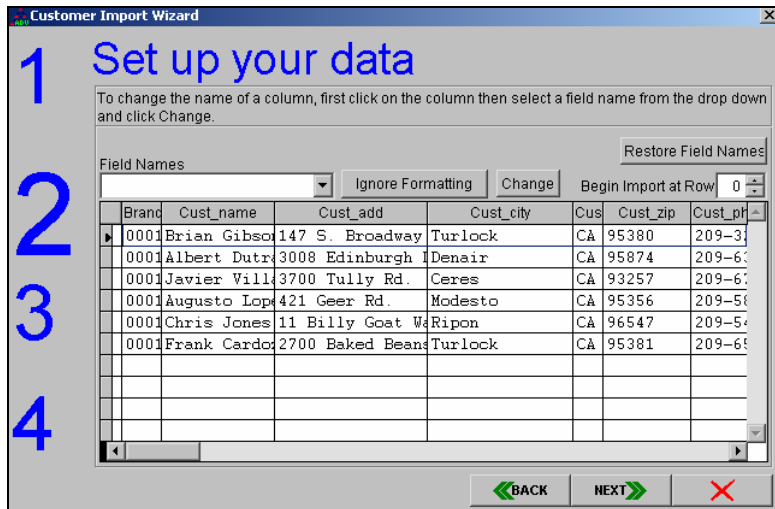


CUST_NAME is now displayed under the *Field Names* field after it has been selected. Choose the *Change* option next to the *Ignore Formatting* button.

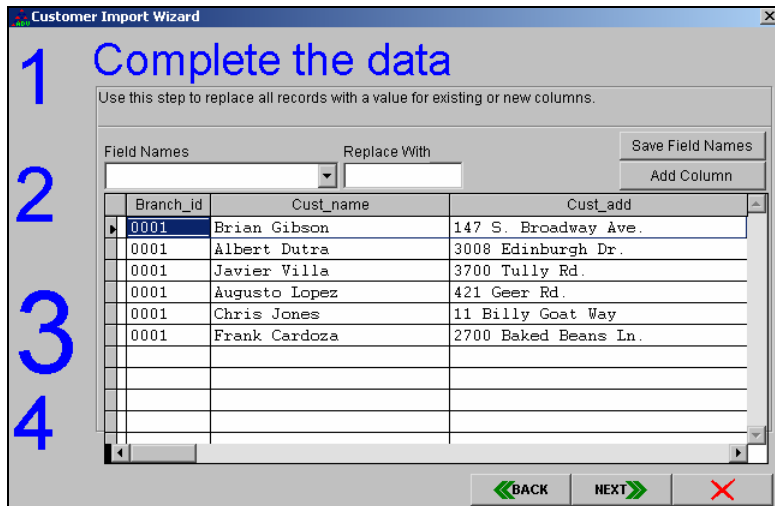


Column B should now be replaced with the field name selected, in this case, Cust_Name.

This procedure should be repeated until all of the columns have been defined in the import file.



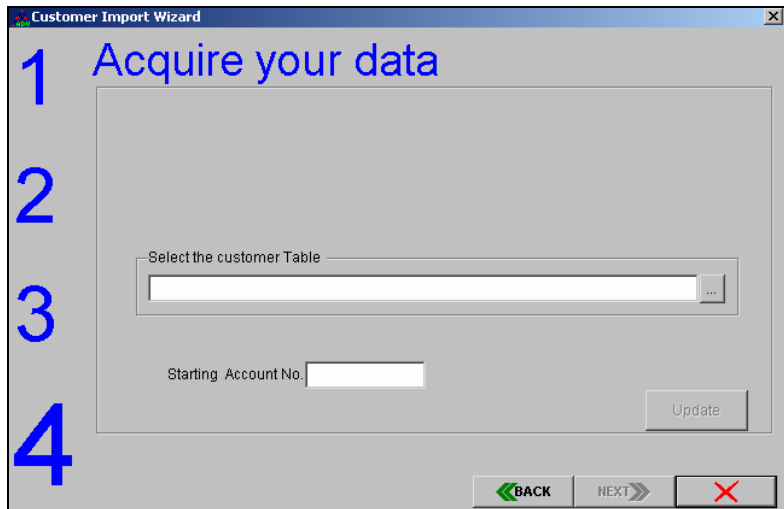
Select NEXT when all of the Columns have been defined to proceed to Step 3.




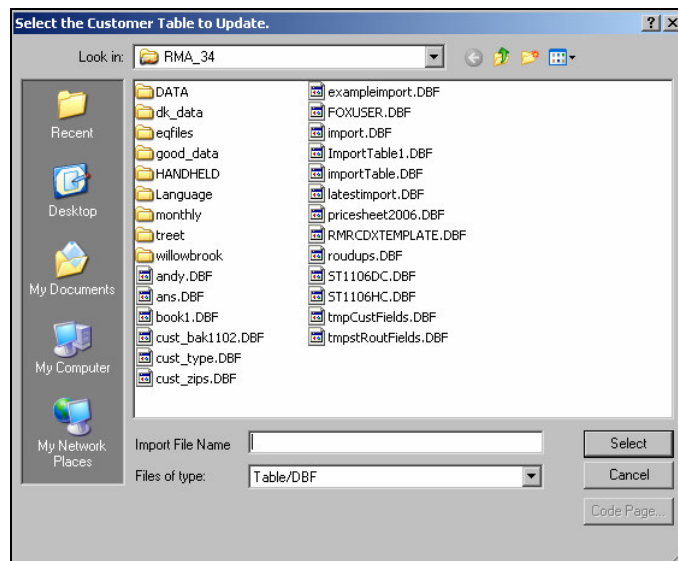
Step 3 is for review and last minute adjustments. Data can be replaced within the Columns and new Columns can be added and defined. A Template for future use can also be created in this step.

NOTE: Since these options are not required, they are explained in further detail in Chapter 3.

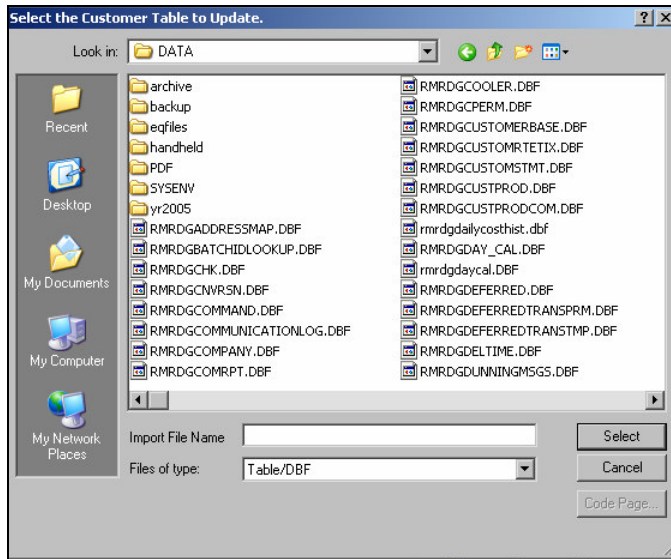
Choose 'Next' to continue to Step 4.



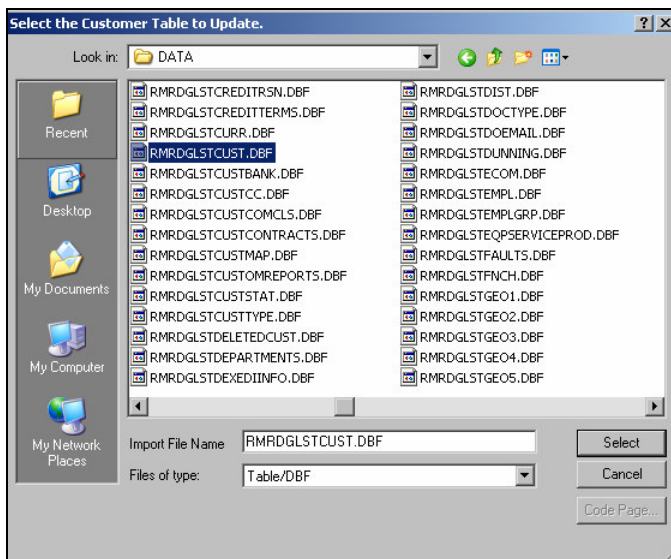
Step 4 will add the new customers to Route Manager. Choose the  browse button to select the *Customer* file.



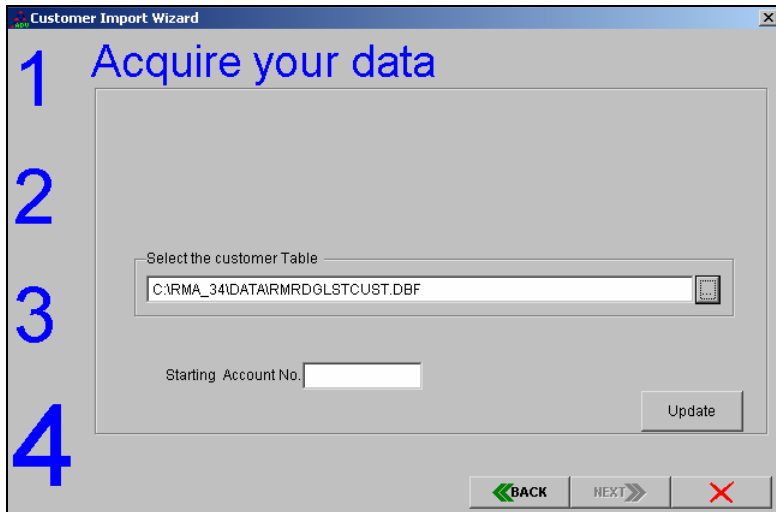
The Customer file is located within the DATA folder of the RMA directory.



Double-click on the DATA folder and search for the Customer file (RMRDGLSTCUST.DBF).

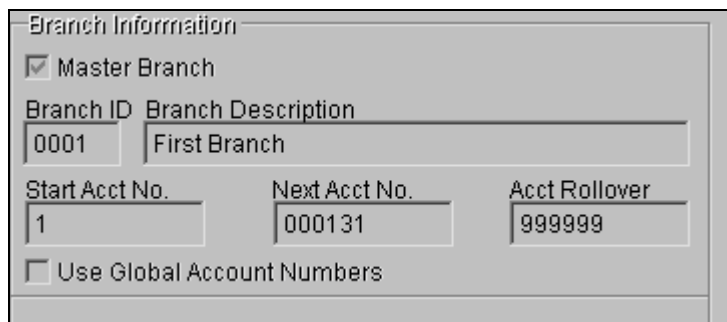


Double-click on the file.

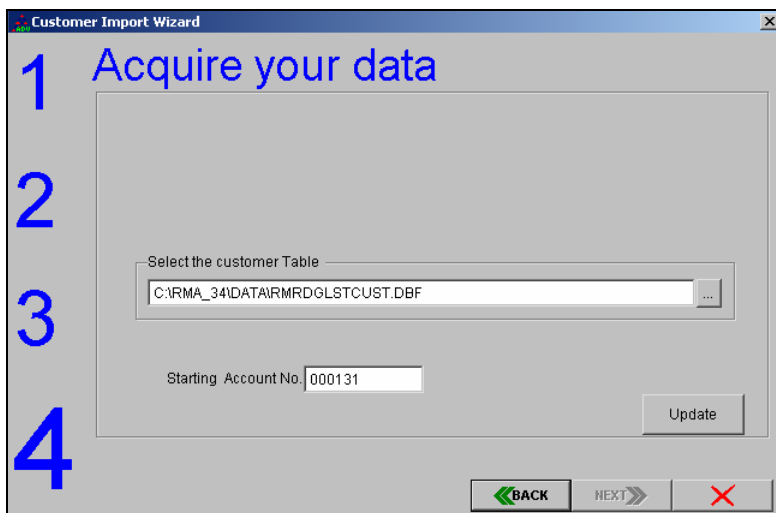


The path to the Customer file should now be displayed in the *Select Customer Table* screen.

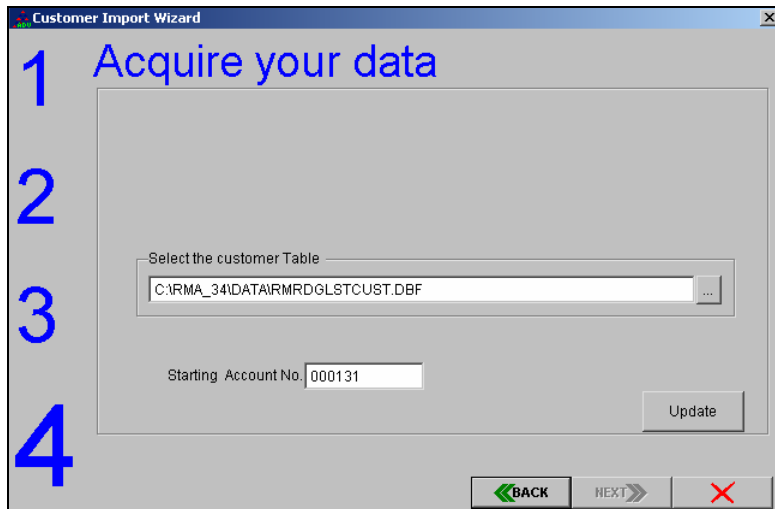
The *Starting Account No.* field will be populated with the next available account number within Route Manager.



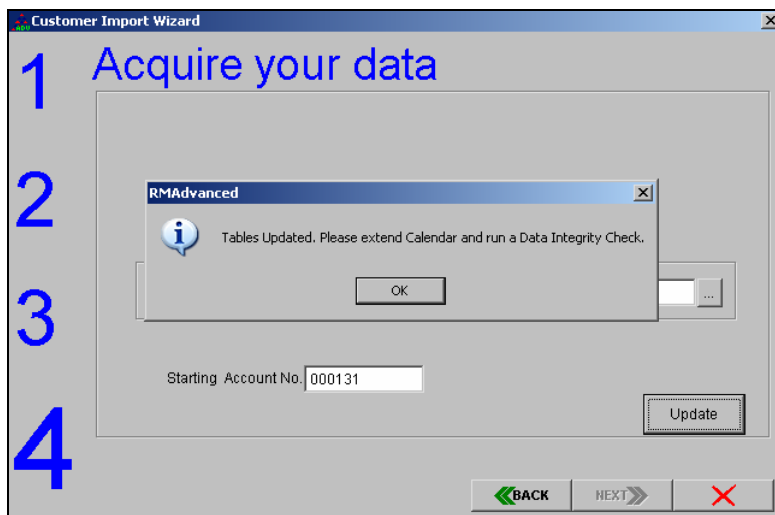
To retrieve this information -- leave the import screen open -- browse to *File, Branch Setup*, on the *Setup* tab review the Next Acct No. field. In this case, account number 000131 will be entered.



Enter the next available account number in the *Starting Account No.* field.



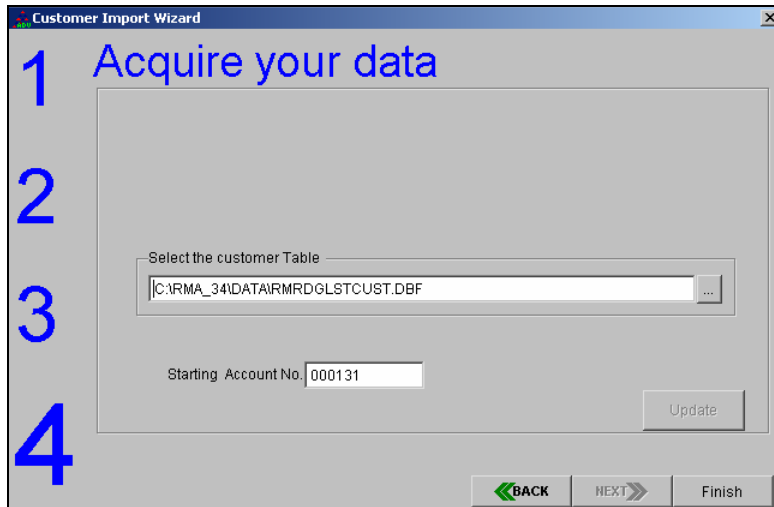
Choose the Update button to import the customers.



Once complete, the system will display the message above. Since the imported customers may not have all of the necessary information setup on their accounts it is a good idea to run a *Data Integrity Check* after the import - focus on getting all of the necessary information added into the accounts.

If the import file contains routing information it is a requirement that the *Extend Route Calendars* option found under *Handhelds, Utilities* be ran after the import.

Click 'OK' to complete the process.



Select 'Finish' to exit the screen.

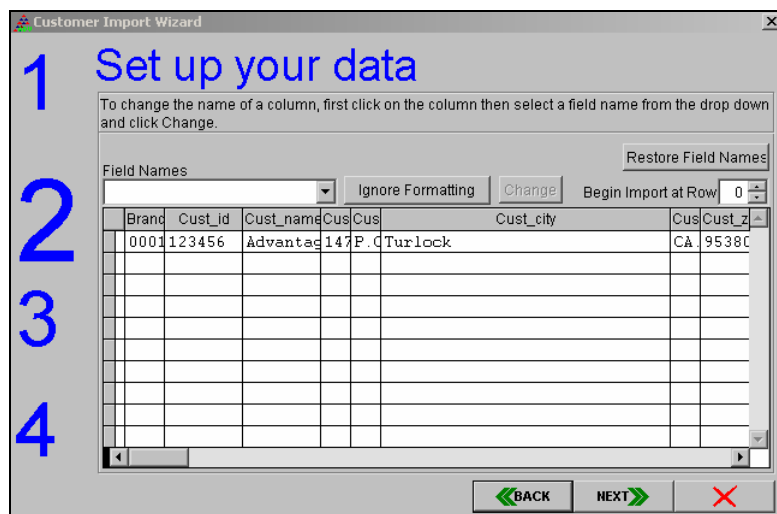
Chapter 3 – Advanced Import Options

Using a Template

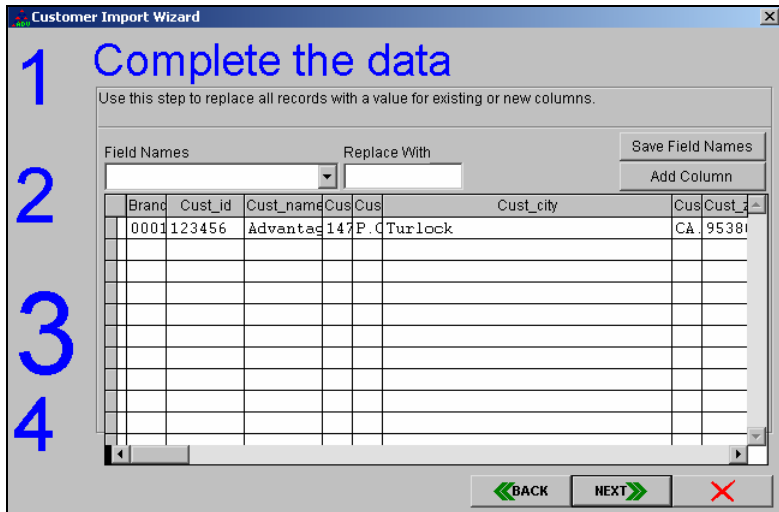
An import template can be created within the Customer Import Wizard. If an import will be required on a regular basis this option can be a time saver. The format of the import file must be the same every time in order to use the template successfully - however, you can add options to the template should an extra field be required at a later time.

Creating the template

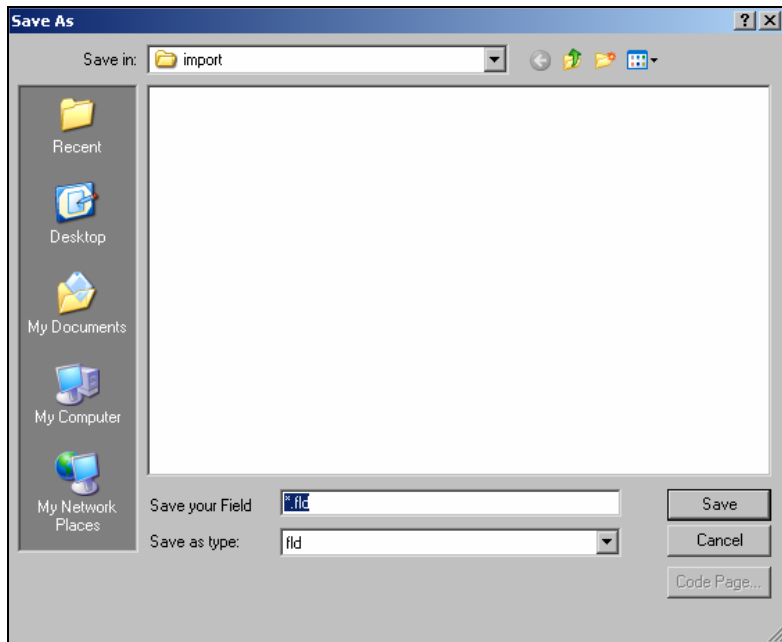
The template is created with actual data. It is required that at least one record be created in the format that will be required for importing.



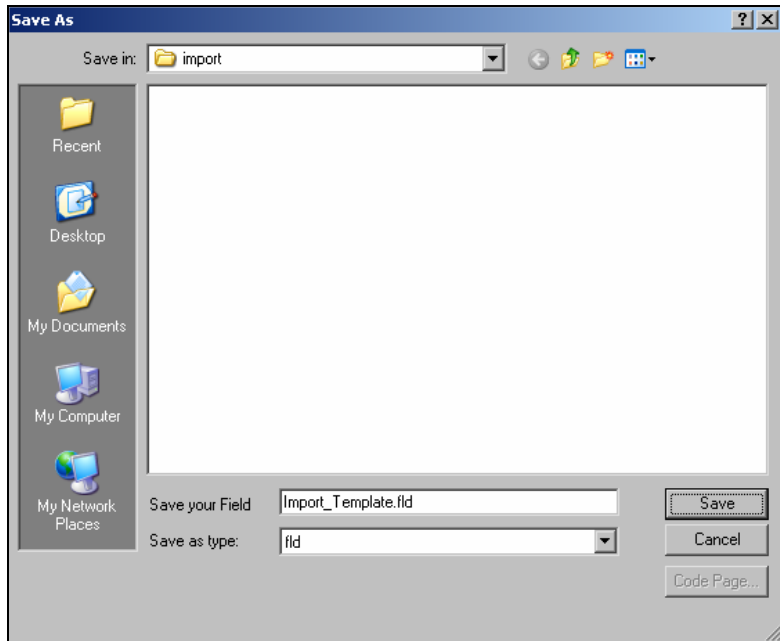
Choose the file to be imported in *Step 1* and proceed to *Step 2* (above). Define all of the fields as detailed in *Chapter 2*.



In Step 3 above, choose the *Save Field Names* option.



The file will be saved in the .FLD format to serve as a template. The file can be saved to any directory you choose.

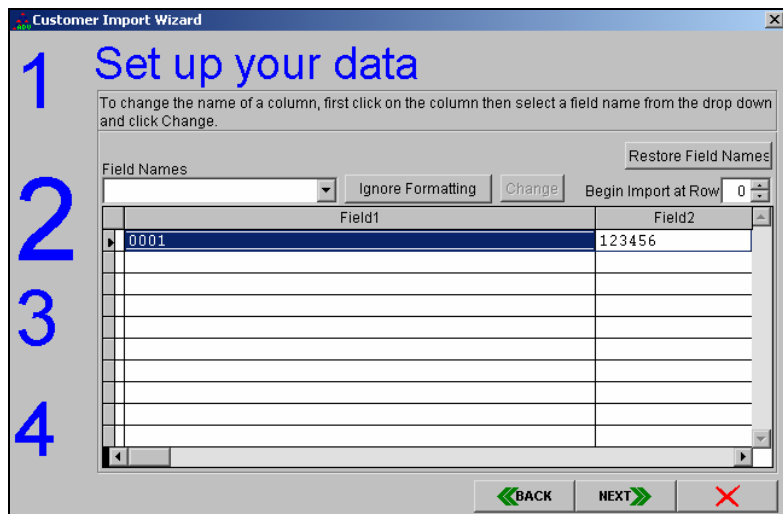


Name the file, in the example above “Import_Template” has been entered. Click the ‘Save’ button.

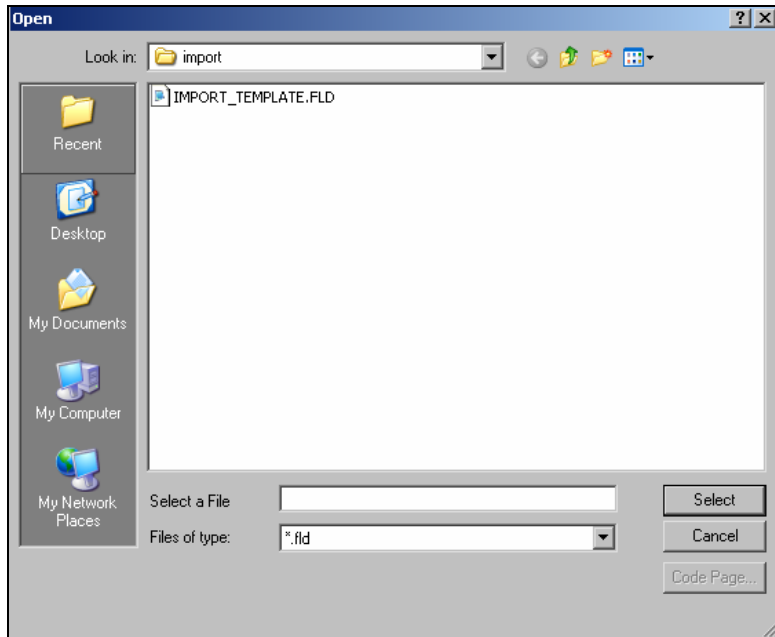
Proceed as normal to import customers at this time, the template file has been saved and can be used the next time an import is necessary.

Using an Import Template

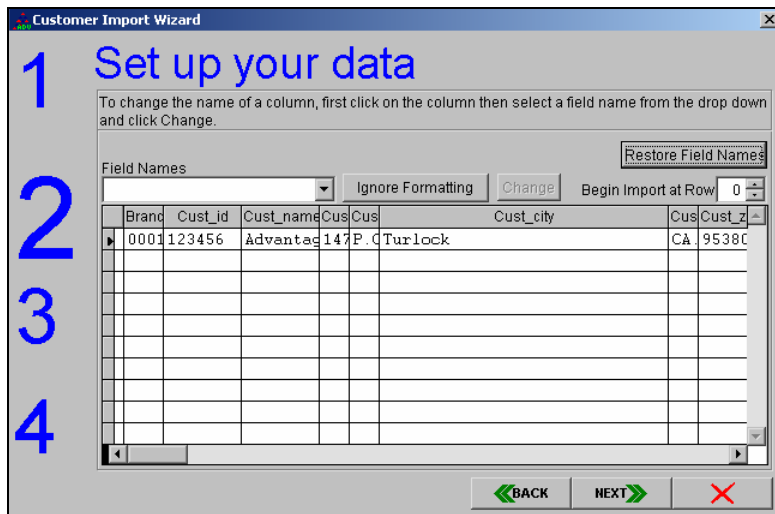
The format of the data being imported **MUST** be in the same format that the template was created with – the order needs to be the same as well. If extra fields are required, a new template must be created.



Choose the file to be imported in *Step 1* and proceed to *Step 2* (above). Choose the *Restore Field Names* button.



Browse to the template file created in the previous section (*Creating the Template*) and double-click on the file.



If the template is loaded successfully, the column names will reflect the fields defined in the template.

Verify that all of the fields are defined properly and proceed as normal to complete the import.

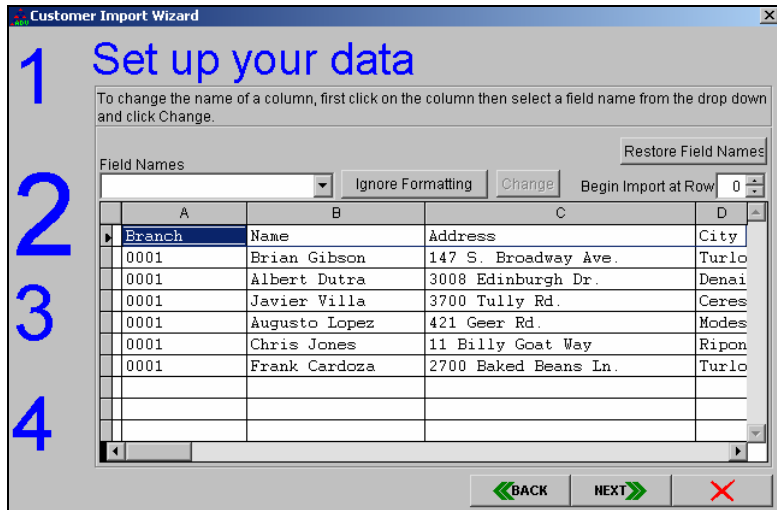
Using Headers in the Import File

Headers can be used within the original import file for reference if necessary. This makes it easier for people to understand which data goes into each column.

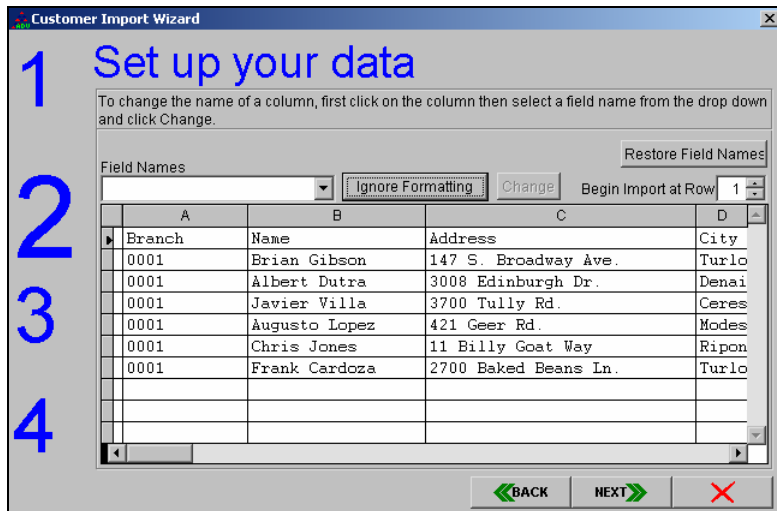
Using Headers

A	B	C	D	E	F	G	H	I	J	K	L
Branch	Name	Address	City	State	ZIP	Phone	Email	Start Date	Start Reas	Customer Type	
0001	Brian Gibs	147 S. Bro	Turlock	CA	95380	209-324-14	bgibbs@st	12/01/2006	AD	R	
0001	Albert Dutra	3008 Edin	Denair	CA	95874	209-632-11	adutra@ie	12/01/2006	AD	R	
0001	Javier Villa	3700 Tully	Ceres	CA	93257	209-678-4	jvilla@focu	12/01/2006	AD	R	
0001	Augusto Li	421 Geer F	Modesto	CA	95356	209-587-6	alopez@bi	12/01/2006	AD	R	
0001	Chris Jone	11 Billy Gc	Ripon	CA	96547	209-549-4	cjones@ar	12/01/2006	AD	R	
0001	Frank Carr	2700 Bake	Turlock	CA	95381	209-657-3	florza@ha	12/01/2006	AD	R	

The headers in this EXCEL file are displayed in the first row.



Select the import file and in Step 2 (above) the headers will be displayed within the columns.

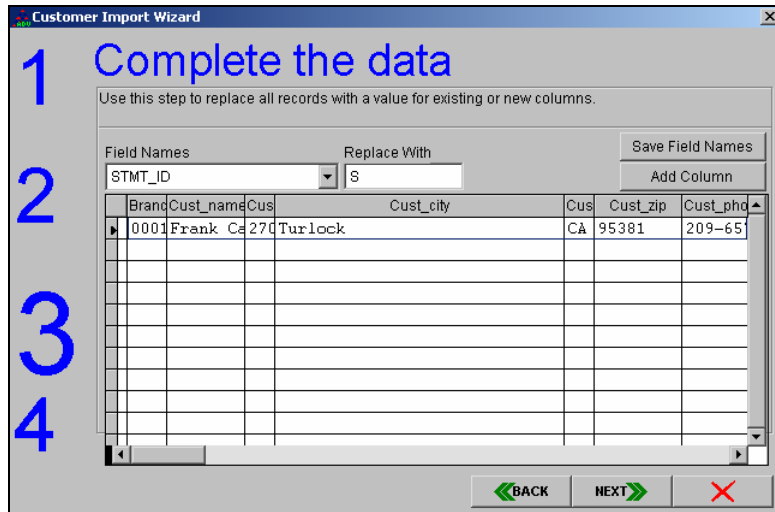


Adjust the *Begin Import at Row* field from 0 to 1 (0 is the first row in this case). Define the fields as instructed in *Chapter 2* or proceed to Step 3 and load a template file.

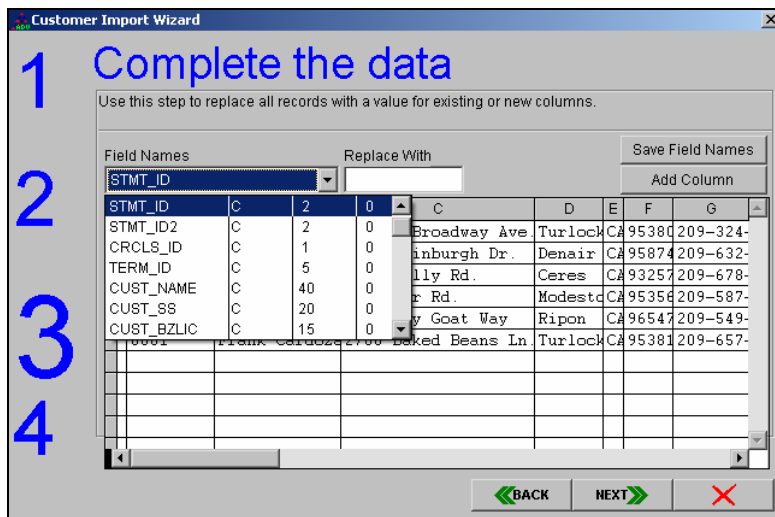
Adding a Column during Import

It is possible to add data to an import from within the Customer Import Wizard. This can be helpful if there is a global field that you would like added to all of the customers without having to add it to the import file first.

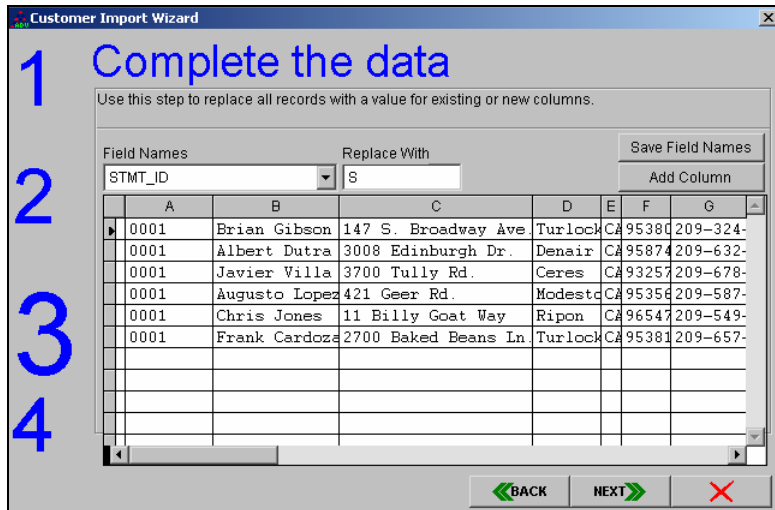
Adding a Column



Adding columns takes place in *Step 3* of the *Customer Import Wizard*. The fields in the import file should already be defined at this point – as explained in Chapter 2.



Choose the drop-down menu under *Field Names* and select the field that needs to be added to the import (in this case Statement ID).



In the *Replace With* field, add the value that should be used (S is used above). Choose the *Add Column* button on the screen.

Cust_sdate	Cu	Cu	Stmt_id
12/01/2006	A	R	S

Scroll to the end of the import list and the new field should be displayed and populated for all customers being imported (above).

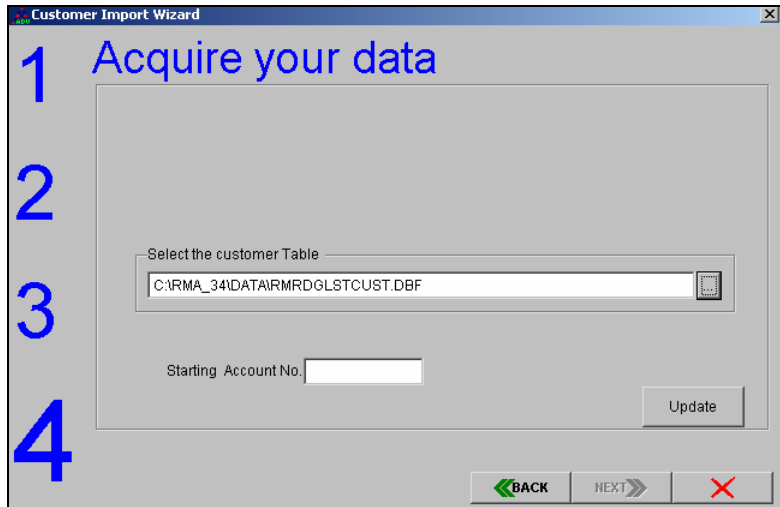
NOTE: When a template has been loaded and a column added, make sure and save an updated template if this format should be used from now on.

Importing Account Numbers

The Customer Import Wizard option will allow account numbers to be setup within the import file. This allows the flexibility to use an old account number from another system.

Using pre-defined Account Numbers

Every customer in the import file should have an account number when using this option. The format of the account numbers should be six-digit numeric numbers.



The account numbers should have been defined in the wizard prior to this step (Cust_ID field). On Step 4, in order to use pre-defined account numbers, just leave the *Starting Account No.* blank and choose the 'Update' button.

NOTE: If the account numbers entered in the import file are already in use within Route Manager, an error message will be received and the customer will not be imported - be sure that the account numbers in the import file are not in use prior.

Chapter 4 – Field Definitions

Overview

The Customer Import Wizard allows the user to import all of the fields contained within two key files in the system, the Customer (RMRDGLSTCUST) and Route (RMRDGLSTROUT) files. The information contained within this chapter details the fields within each file, including the type of file and length of characters that can be used.

Conventions used in File Layouts

The following information details the file layout that will be found within each field in the following section.

- **Field:** For reference in this document only.
- **Field Name:** The name of the field within the file.
- **Type:** The type of data contained within the field.
 1. **Char (Character):** Regular text.
 2. **Num. (Number):** Numeric value.
 3. **Memo:** generally used for notes such as Alert Messages, Site Instructions, etc.
 4. **Logical:** Used as a T (True) or F (False) field. Generally a T will “check” an option and an F will leave it “unchecked”.
- **Width:** The maximum number of characters per field.

- **Dec. (Decimal):** The number of decimals that should be used - generally left blank unless using a price field.
- **Description:** A brief description of what each file contains.

Customer (RMRDGLSTCUST) field definitions

The following list contains the field definitions for the customer file.

Field	Field Name	Type	Width	Dec	Description
1	CUST_ID	Char.	8		Account Number
2	MAST_ACCT	Char.	8		Master Bill Account Number
3	MAST_AC_S T	Num.	1		Consolidated Statement
4	SPEC_PRICE	Num.	1		Special Price
5	PAST_BAL	Num.	13	2	Past Due Account Balance
6	FNCH_ID	Char.	1		Finance Charge Code ID
7	STAT_CODE	Char.	2		Customer Status Code ID
8	STMT_ID	Char.	2		Statement Code ID
9	STMT_ID2	Char.	1		Statement Code ID #2
10	CRCLS_ID	Char.	1		Credit Class Code ID
11	TERM_ID	Char.	5		Sales Tax Code ID
12	CUST_NAME	Char.	40		Customer Name
13	CUST_SS	Char.	20		Customer SSN
14	CUST_BZLIC	Char.	15		Customer Business License
15	CUST_DBRA T	Char.	10		Customer Credit Rating
16	CUST_SPC	Char.	1		Customer Service Priority Code
17	CUST_PIN	Char.	7		PIN number used with EC2000
18	CUST_CONT	Char.	20		Customer Contact Name
19	CUST_C_P H N	Char.	16		Customer Contact Phone Number
20	CUST_ADD	Char.	35		Customer Address Line 1
21	CUST_ADD2	Char.	35		Customer Address Line 2
22	CUST_CITY	Char.	30		Customer City
23	CUST_STATE	Char.	3		Customer State
24	CUST_ZIP	Char.	9		Customer ZIP Code
25	CUST_P H O N E	Char.	16		Customer Phone Number
26	CUST_P H N E X	Char.	5		Customer Phone Number Extension
27	CUST_WORK	Char.	16		Customer work phone
28	CUST_W P H E X	Char.	5		Customer work phone extension
29	CUST_FAX	Char.	16		Customer FAX Number
30	CUST_C E L L	Char.	16		Customer Cell Phone Number
31	CUST_E M A I	Char.	50		Customer Email Address

Field	Field Name	Type	Width	Dec	Description
	L				
32	CUST_SMSG	Memo	4		Statement Message
33	EMAIL_TYPE	Num.	1		Type of Email to send (not in use)
34	CUST_SDAT E	Date	8		Customer Start Date
35	CUST_SRSN	Char.	20		Customer Start Reason
36	CUST_EDAT E	Date	8		Customer End Date
37	CUST_ERSN	Char.	20		Customer End Reason
38	CUST_CEXP	Date	8		Contract Expiration Date
39	SREP_ID	Char.	3		Sales Rep ID1
40	SREP_ID2	Char.	3		Sales Rep ID 2
41	CUST_NOTE	Memo	4		Customer Notes
42	CFIN_TDUE	Num.	13	2	Total Due
43	CFIN_BFWD	Num.	13	2	Balance Forward (31_60+61_90+91_120+120 p)
44	CFIN_BHIGH	Num.	13	2	Highest Balance
45	CFIN_XLATE	Num.	3		Number of times for Finance Charges
46	CFIN_FCYTD	Num.	13	2	Finance Charges YTD
47	CFIN_SMTD	Num.	13	2	Sales Month-to-date
48	CFIN_SYTD	Num.	13	2	Sales Year-to-date
49	CFIN_PMTD	Num.	13	2	Profit Month-to-date
50	CFIN_PYTD	Num.	13	2	Profit Year-to-date
51	CFIN_IMTD	Num.	6		Number of invoices MTD
52	CFIN_IYTD	Num.	6		Number of invoices YTD
53	CFIN_LTRAN	Date	8		Last Transaction Date
54	CFIN_LSDAT	Date	8		Last Statement Date
55	CFIN_LPDAT	Date	8		Last Payment Date
56	CFIN_LPAMT	Num.	13	2	Last Payment Amount
57	CFIN_CRLIM	Num.	13	2	Credit Limit
58	CFIN_PRSCH	Char.	2		Price Level
59	CFIN_MEINV	Logica l	1		Month End Invoice
60	CFIN_CKNO	Char.	10		Last Payment Check Number
61	CFIN_RCNO	Char.	10		Returned Check Number
62	CFIN_RCAM T	Num.	13	2	Returned Check Amount
63	CFIN_RTCKS	Logica l	1		Flags a returned Check on this customer
64	CFIN_CKPD	Logica l	1		Flags that returned check is paid
65	CFIN_FCDUE	Num.	13	2	Finance Charges Total
66	CFIN_FC1	Logica l	1		January Finance Charges
67	CFIN_FC2	Logica l	1		February Finance Charges
68	CFIN_FC3	Logica l	1		March Finance Charges

Field	Field Name	Type	Width	Dec	Description
69	CFIN_FC4	Logical	1		April Finance Charges
70	CFIN_FC5	Logical	1		May Finance Charges
71	CFIN_FC6	Logical	1		June Finance Charges
72	CFIN_FC7	Logical	1		July Finance Charges
73	CFIN_FC8	Logical	1		August Finance Charges
74	CFIN_FC9	Logical	1		September Finance Charges
75	CFIN_FC10	Logical	1		October Finance Charges
76	CFIN_FC11	Logical	1		November Finance Charges
77	CFIN_FC12	Logical	1		December Finance Charges
78	CFIN_LFDAT	Date	8		Last Finance Charge Date
79	CFIN_LCKDT	Date	8		Last Returned Check Date
80	CFIN_DEPO	Num.	13	2	Deposit Amount
81	CUST_TYPE	Char.	2		Type of Customer
82	OPEN_INV	Logical	1		Flags this customer as Open Invoice, references: RMRDGOPENINV
83	ENTRDATE	Date	8		Account Entry Date
84	FDELDATE	Date	8		First Delivery Date
85	SPDDATE	Date	8		Suspend Begin Date
86	SPDRES	Char.	1		Suspend Reason
87	NSPDDATE	Date	8		Suspend End Date
88	REQCANACT	Date	8		Request Cancel Account Date
89	HLDSRV_OVERRIDE	Logical	1		Hold Service Override
90	BRANCH_ID	Char.	4		Home Branch Code ID
91	POINTS_BEG	Num.	10		Beginning Points
92	POINTS_CUR	Num.	10		Current Rewards Points
93	POINTSDDTE	Date	8		Reward points expiration
94	CCOM_CLS	Char.	1		Customer Commission Class
95	EXTRA	Char.	30		Extra Data Field
96	ADD_BY	Char.	3		Employee Added
97	MOD_BY	Char.	3		Employee Modified
98	BILLCYCLE	Char.	2		Statement Billing Cycle
99	CARD_CVV	Char.	3		Credit Card CVV Number
100	PREFPAY	Char.	2		Preferred Payment
101	PAYNOTE	Char.	40		Payment entry note
102	PREFBANK	Char.	2		Preferred Bank
103	NSALE_ID	Char.	6		Major Account Code
104	ADDFLAG1	Char.	3		Additional Flag1
105	ADDFLAG2	Char.	3		Additional Flag2
106	ADDFLAG3	Char.	3		Additional Flag3
107	ADDTEXT1	Char.	50		Additional Text1

Field	Field Name	Type	Width	Dec	Description
108	ADDTEXT2	Char.	50		Additional Text2
109	ADDTEXT3	Char.	50		Additional Text3
110	ADDNUM1	Num.	20	4	Additional Numbers1
111	ADDNUM2	Num.	20	4	Additional Numbers2
112	ADDNUM3	Num.	20	4	Additional Numbers3
113	ADDDATE1	Date	8		Additional Date1
114	ADDDATE2	Date	8		Additional Date2
115	ADDDATE3	Date	8		Additional Date3
116	CREDCONT	Char.	20		Credit Contact
117	CREDPHONE	Char.	16		Credit Phone Number
118	CRED_CPHN	Char.	16		Credit Cell Phone Number
119	CREDPHNEX	Char.	5		Credit Phone Extension
120	CREFAX	Char.	16		Credit Fax Number
121	CREDEMAIL	Char.	50		Credit Email
122	RENTCAL	Num.	1		Rent Calendar
123	CREDREL	Date	8		Credit Release date
124	CREDCNTRL R	Char.	3		Credit Controller
125	RNTCRDID	Char.	1		Rent Credit ID
126	CUST_PROM O	Char.	3		Promotional code
127	LEGAL_NAM E	Char.	75		Legal Name
128	EXPORTFLA G	Logica l	1		Additional Flag
129	ADDCHK1	Logica l	1		Additional Check1
130	ADDCHK2	Logica l	1		Additional Check2
131	ADDCHK3	Logica l	1		Additional Check3
132	ADDCHK4	Logica l	1		Additional Check4
133	ADDCHK5	Logica l	1		Additional Check5
134	CURRTYPE	Num.	1		Currency type (optional)
135	RSNGRPID	Char.	10		Start Reason Group
136	SREP_ID3	Char.	3		Sales Rep 3
137	HOLDSTATU S	Logica l	1		Hold Status override
138	STMTACODE	Char.	1		Statement Assessment Code
139	PROM_GRP	Char	1		Promotional Group ID

Route (RMRDGLSTROUT) field definitions

The following list contains the field definitions for the route file.

Field	Field Name	Type	Width	Dec	Description
1	ROUTE_ID	Char.	8		Account Number + Stop Number:

Field	Field Name	Type	Width	Dec	Description
					Right 2 Characters are Stop Number – 1
2	CUST_ID	Char.	8		Account Number
3	STAX_ID	Char.	3		Tax Code ID
4	CCOM_CLS	Char.	2		
5	ROU_CPHONE	Char.	16		Phone Number
6	ROU_CNAM E	Char.	30		Route Stop Name
7	ROU_ADD1	Char.	35		Route Address Line 1
8	ROU_ADD2	Char.	35		Route Address Line 2
9	ROU_CITY	Char.	30		Route City
10	ROU_STATE	Char.	3		Route State
11	ROU_ZIP	Char.	9		Route ZIP Code
12	ROU_LATX	Char.	11		NOT USED
13	ROU_LATY	Char.	11		NOT USED
14	ROU_MAP	Char.	10		Map Location
15	ROU_ROUTE	Char.	5		Route Code
16	ROU_DAY	Char.	4		Day Label for NEXT Delivery Date
17	ROU_SEQ	Char.	4		Route Sequence Number
18	ROU_NXDD AY	Date	8		Next Delivery Date
19	ROU_MSGIT M	Memo	4		One Time Message
20	ROU_MSGBE G	Date	8		Begin Date for One Time Message
21	ROU_MSGE ND	Date	8		End Date for One Time Message
22	ROU_MSGA LR	Memo	4		Alert Message
23	ROU_IMSG	Memo	4		Invoice Message
24	ROU_RETIN V	Logica l	1		NOT USED
25	ROU_REMIT	Logica l	1		Include Remittance Stub
26	ROU_SIGRE Q	Logica l	1		Signature Required
27	ROU_INVNU M	Char.	10		NOT USED
28	ROU_INVCP Y	Num.	1		Number of invoice copies
29	ROU_LSDDA Y	Date	8		Last Service Date
30	ROU_GRARE A	Char.	1		NOT USED
31	ROU_PO	Char.	40		Purchase Order Number
32	ROU_PO2	Char.	40		Purchase Order Number 2
33	ROU_PO3	Char.	40		Purchase Order Number 3
34	ROU_POXDA T	Date	8		Purchase Order Date
35	ROU_POLIM	Num.	13	2	Purchase Order Limit

Field	Field Name	Type	Width	Dec	Description
36	ROU_POAVAL	Num.	13	2	Purchase Order Amount Available
37	ROU_POXDT2	Date	8		Purchase Order 2 Date
38	ROU_POXDT3	Date	8		Purchase Order 3 Date
39	ROU_POLIM2	Num.	13	2	Purchase Order 2 Limit
40	ROU_POLIM3	Num.	13	2	Purchase Order 3 Limit
41	ROU_POAVL2	Num.	13	2	Purchase Order 2 Available Amount
42	ROU_POAVL3	Num.	13	2	Purchase Order 3 Available Limit
43	ROU_PONOTE	Memo	4		Purchase Order Note
44	ROU_PONOTE2	Memo	4		Purchase Order 2 Note
45	ROU_PONOTE3	Memo	4		Purchase Order 3 Note
46	ROU_POCLS	Char.	2		Purchase Order Class
47	ROU_POCLS2	Char.	2		Purchase Order 2 Class
48	ROU_POCLS3	Char.	2		Purchase Order 3 Class
49	ROU_NSDATE	Date	8		NOT USED
50	W_BDP1CODE	Char.	5		Bottle Deposit Line 1 PROD_ID
51	W_BDP1PRICE	Num.	10	2	Bottle Deposit Line 1 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
52	W_BDP1QTY	Num.	10		Bottle Deposit Line 1 Quantity On Hand
53	W_BDP2CODE	Char.	5		Bottle Deposit Line 2 PROD_ID
54	W_BDP2PRICE	Num.	10	2	Bottle Deposit Line 2 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
55	W_BDP2QTY	Num.	10		Bottle Deposit Line 2 Quantity On Hand
56	W_BDP3CODE	Char.	5		Bottle Deposit Line 3 PROD_ID
57	W_BDP3PRICE	Num.	10	2	Bottle Deposit Line 3 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID

Field	Field Name	Type	Width	Dec	Description
58	W_BDP3QTY	Num.	10		Bottle Deposit Line 3 Quantity On Hand
59	W_BDP4CODE	Char.	5		Bottle Deposit Line 4 PROD_ID
60	W_BDP4PRICE	Num.	10	2	Bottle Deposit Line 4 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
61	W_BDP4QTY	Num.	10		Bottle Deposit Line 4 Quantity On Hand
62	W_BDP5CODE	Char.	5		Bottle Deposit Line 5 PROD_ID
63	W_BDP5PRICE	Num.	10		Bottle Deposit Line 5 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
64	W_BDP5QTY	Num.	10		Bottle Deposit Line 5 Quantity On Hand
65	W_BDP6CODE	Char.	5		Bottle Deposit Line 6 PROD_ID
66	W_BDP6PRICE	Num.	10	2	Bottle Deposit Line 6 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
67	W_BDP6QTY	Num.	10		Bottle Deposit Line 6 Quantity On Hand
68	W_BDP7CODE	Char.	5		Bottle Deposit Line 7 PROD_ID
69	W_BDP7PRICE	Num.	10	2	Bottle Deposit Line 7 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
70	W_BDP7QTY	Num.	10		Bottle Deposit Line 7 Quantity On Hand
71	W_BDP8CODE	Char.	5		Bottle Deposit Line 8 PROD_ID
72	W_BDP8PRICE	Num.	10	2	Bottle Deposit Line 8 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD via PROD_ID
73	W_BDP8QTY	Num.	10		Bottle Deposit Line 8 Quantity On Hand
74	W_BDP9CODE	Char.	5		Bottle Deposit Line 9 PROD_ID
75	W_BDP9PRICE	Num.	10	2	Bottle Deposit Line 9 Price (NOT USED ON H.H.) Price is pulled from RMRDGLSTPROD

Field	Field Name	Type	Width	Dec	Description
					via PROD_ID
76	W_BDP9QTY	Num.	10		Bottle Deposit Line 9 Quantity On Hand
77	ROU_DINST R	Memo	4		Driver Instructions
78	ROU_SINSTR	Memo	4		Site Instructions
79	ROU_STIME	Char.	5		Route Pre-Call Start Time
80	ROU_ETIME	Char.	5		Route Pre-Call End Time
81	ROU_NOCAL L	Logica l	1		Flags this customer not to be called by Pre-Call module
82	ROU_LANG	Char.	2		Language to use for Pre-Call
83	ROU_PSDAT E	Date	8		NOT USED
84	ROU_SUPBA L	Logica l	1		Suppress Account Balance on Handheld
85	PRICE_LVL	Num.	4		Price List
86	USE_PLVL	Logica l	1		Flag to identify if Price List is used
87	QTY_DISCN T	Logica l	1		Flag to identify if Discount Quantity is used
88	CUST_VEND	Logica l	1		NOT USED
89	ATAX_ID	Char.	3		Asset Tax ID
90	REL_LEVEL	Char.	1		NOT USED
91	ROU_CONT	Char.	20		Route Contact Info
92	ROU_C_PHN	Char.	16		Route Contact Number
93	ROU_PHONE	Char.	16		Phone Number
94	ROU_PHEXT	Char.	5		Phone Extension
95	ROU_FAX	Char.	16		Fax Number
96	ROU_EMAIL	Char.	50		Email Address
97	ROU_WORK	Char.	16		Route Work Phone
98	ROU_WPHE X	Char.	5		Route Work Phone Ext.
99	ROU_CELL	Char.	16		Route Cell Phone
100	ROU_KEYN O	Char.	10		Key Number (Gate Code, etc.)
101	WTR_PH	Num.	6	2	Water Analysis: PH Level
102	WTR_GPM	Num.	6	2	Site Stats: GPM
103	WTR_IRON	Num.	6	2	Water Analysis: Iron
104	WTR_TSTDA T	Date	8		Site Stats: Test Date
105	WTR_WLDP TH	Num.	5	2	Site Stats: Well Depth
106	WTR_WLSR CE	Char.	10		Site Stats: Water Source
107	WTR_EWU	Num.	6		Site Stats: EWU
108	WTR_TSTLO C	Char.	20		Site Stats: Test Location
109	WTR_PTSIN	Num.	3		Site Stats: Pressure Tank Settings, IN
110	WTR_PTSOU T	Num.	3		Site Stats: Pressure Tank Settings, OUT

Field	Field Name	Type	Width	Dec	Description
111	WTR_INHOUS	Num.	3		Water Analysis: Number of Occupants
112	WTR_RGNC	Num.	3		Water Analysis: Regeneration Cycle
113	WTR_RGNTYP	Num.	1		Water Analysis: Regeneration Gals / Days
114	WTR_HRDNES	Num.	6	2	Water Analysis: Hardness
115	WTR_NITRAT	Num.	6	2	Water Analysis: Nitrates
116	WTR_MGNESES	Num.	6	2	Water Analysis: Manganese
117	WTR_ALKALITY	Num.	6	2	Water Analysis: Alkalinity
118	WTR_TANNINS	Num.	6	2	Water Analysis: Tannins
119	WTR_HYDRO SULFATE	Num.	6	2	Water Analysis: Hyd. Sulfate
120	WTR_CHLORIDE	Num.	6	2	Water Analysis: Chloride
121	WTR_TDS	Num.	6	2	Water Analysis: TDS
122	WTR_TURBIDITY	Num.	6	2	Water Analysis: Turbidity
123	WTR_IRON BACTERIA	Num.	6	2	Water Analysis: Iron Bacteria
124	WTR_OTHER	Num.	6	2	Water Analysis: Other
125	ROU_EXTRA	Char.	10		Future option
126	ROU_OPEN HOURS	Char.	50		Open Hours for the stop
127	VIA_CODE	Char.	1		Contact Via Code
128	FREQ_CODE	Char.	1		Contact Frequency Code
129	LM_DATE	Date	8		Left Message (Pre-Sale)
130	MODIFIED	Date	8		Used Internally
131	ROU_CALLER	Char.	3		Route Caller (Employee Initials)
132	SUB_ROUTE	Char.	2		Sub-Route (Normally Disabled)
133	FUTURECHK1	Logical	1		Future
134	FUTURECHK2	Logical	1		Future
135	FUTURECHK3	Logical	1		Future
136	FUTURECHK4	Logical	1		Future
137	FUTURECHK5	Logical	1		Future
138	ST_EXEMPT	Char.	16		Tax Exempt (not related to Tax ID)
139	PREPAYFLAG	Logical	1		Use Pre-Pay Products
140	INACTIVE	Logical	1		Inactive Route Stop

Field	Field Name	Type	Width	Dec	Description
		l			
141	PKGID	Char.	6		Package Plan ID
142	PRE_NOCALL	Logical	1		Route Presale, No Call
143	PKGEXPIRATION DATE	Date	8		Package Plan Expiration Date
145	LSTPRESALE	Num	3		Used internally by the system
146	ADDTL_ACCOUNT	Char	37		Used with Docking version only

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