# How to Uninstall MangoMobile

#### **Overview**

This document will walk you through uninstalling the MangoMobile Application from your Device. There may be various reasons at why you want to do this, but upgrading from the Beta Version of MangoMobile to the Release Version will require it. Please review the instruction outline below on how to remove the application.

WARNING: Uninstalling the application will remove ALL data from the device as well. Please ensure that all important information has been uploaded back to the Desktop Server prior to uninstalling the application. Once uninstalled, any old transaction data will be gone.

#### **Upgrading from Beta Warning Message**

If you already had MangoMobile installed from a release prior to 6.1.5r5, you will likely get the following screen upon downloading your route from the new release:



This lets us know what the update will require you to uninstall the Beta version, and then you will need to re-install the latest release. Continue on to uninstall the software. Select *Done* on the screen above to close the warning.

### **Uninstalling the Application**

To uninstall the application, you will first need to get to your Settings menu, you can generally do this multiple ways, but for this walkthrough, we will access it from within the Notifications pull down screen found on a Samsung Galaxy S4 device. To access this area, swipe DOWN from the top of your screen. You should receive the following screen (Note: this picture is just the upper portion of the screen).



Select the *Gear* button on the upper right corner to be taken to the *Settings* screen:



Then select the *More* tab on the right hand side of the upper screen:



Once on the *More* tab, scroll down and locate the *Application Manager* option and tap on it.



This will then take you to the *Application Manager* screen. Scroll down and locate the *MangoMobile* application in the list. As shown below.



Select the *MangoMobile* option from the list and it will bring up the *App Info* screen as seen below:



To uninstall the application, you will want to select the *Uninstall* button in the upper right of the screen.

After tapping the *Uninstall* option, you will be prompted one time to confirm that you wish to uninstall the application. Select the *OK* button to proceed:



After selecting OK, you should see the application being uninstalled from the device, with a screen similar to the one below:



Once completed, you will be automatically taken back to the *Application Manager* screen. You can now exit this screen. As that completes the uninstall process.

## Conclusion

This completes the guide to uninstalling the MangoMobile application from your device.